



## REQUEST FOR REDETERMINATION (AN "APPEAL") OF A COVERAGE DETERMINATION FOR PRESCRIPTION DRUG(S)

You have the right to request a reconsideration of a coverage determination we have previously made, even if only part of our decision was not what you requested. A reconsideration to the plan about a Part D drug is also called an "appeal". If you want to file an appeal, you must do so within 60 calendar days from the date of the written notice of our coverage determination.

A request for an appeal can also be made on behalf of the member by the member's appointed representative or the member's prescribing physician. A request for a standard appeal is to be made in writing by filling out the Request for Redetermination Form, which is attached. A request for an expedited appeal can be made orally or in writing. Once you have completed the form, please mail it along with any supporting documentation to the Plan at the address below.

Plan Name	Address	Phone/TDD	Fax
Advantra Arizona/ Advantra New Mexico/ Advantra Texas (PPO)	4300 Cox Road, Glen Allen, VA 23060	800-536-6167 866-784-4931	800-535-4047
Advantra North Carolina (PPO)	2801 Slater Road, Ste 200, Morrisville, NC 27560	800-708-9355 x1910 800-735-2962	866-799-9451
Advantra Virginia-Southern Health Services (PPO)	9881 Mayland Drive, Richmond VA 23233	866-731-9573 800-207-1262	804-747-8836
Advantra West Virginia (PPO)	P.O. Box 1711, Charleston, WV 25326-9901	877-843-1938 800-207-1262	888-388-1752
Altius Health Plans, Inc.- (Advantra HMO/PPO UT/WY)	10421 Jordan Gateway, Suite 400, South Jordan, UT 84095	866-784-4918 866-784-4931	801-323-6050
Coventry Health Care of Georgia, Inc. (Advantra HMO/POS)	Attn: Appeals and Grievances Coordinator, 1100 Circle 75 Parkway, Suite 1400, Atlanta, GA 30339	866-613-4977 866-347-2459	866-823-5234
Coventry Health Care of Iowa, Inc. (Advantra HMO/PPO) (IA/SD)	4320 114th Street, Urbandale, IA 50322	866-901-4692 877-231-0573	515-327-0612
Coventry Health Care of Kansas, Inc. (Advantra HMO/PPO)	8320 Ward Parkway, Kansas City, MO 64114	800-727-9712 866-347-2459	816-460-4952
Coventry Health Care of Nebraska, Inc. (Advantra HMO/PPO)	3333 Farnam Street - Suite 300, Omaha, NE 68131	800-228-0286 866-784-4931	866-769-2399
Group Health Plan, Inc. (Advantra/Gold Advantage HMO)	550 Maryville Centre Drive, Suite 300, St. Louis, MO 63141	800-533-0367 877-231-0573	314-506-1655
Health America of Pennsylvania (Advantra HMO/PPO PA/OH)	3721 TecPort Drive, P.O. Box 67103, Harrisburg, PA 17106-7103	800-290-0190 800-207-1262	717-541-5738
PersonalCare of Illinois, Inc. (Advantra PPO)	2110 Fox Drive, Ste. A, Champaign, IL 6182	800-707-9372 866-236-1069	800-698-2043
Summit Health (HMO FL)	1340 Concord Terrace Sunrise, FL 33323	800-847-3995	954-858-3437

Plan Name	Address	Phone/TDD	Fax
		800-490-7704	
Vista Healthplan (HMO FL)	1340 Concord Terrace Sunrise, FL 33323	866-847-8235 888-444-7352	954-858-3437
Vista Healthplan of South Florida (HMO FL)	1340 Concord Terrace Sunrise, FL 33323	800-441-5501 888-444-7352	954-858-3437

